EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	92656	"379"/$5.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:36
L2	47514	(call or phone or customer or contact or help or support) adj (desk or center or centre) or helpdesk or callcenter or callcentre or (call adj handling adj system) or ((interactive or integrated)adj voice adj response) or IVR	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:37
L3	32129	CSR or CSRs or (call adj (handler or operator or tech or technician or representative or rep or reps or agent or staff or location or call or calls))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:37
L4	12380	L3 same (rout$3 or assign$3 or give or send $3 or sent)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:37
L5	889	L4 and l1 and L2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:37
L6	10273471	(call or phone or customer or contact or help or support)(1near) (desk or center or centre) or helpdesk or callcenter or callcentre or (call adj handling adj system) or ((interactive or integrated)adj voice adj response) or IVR	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:41

L7	648354	(question or prompt or query or queries or inquiry or inquiries or request) same (plural or many or multi or multipl or several or various or (L6 or one) or series or sequence)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:41
L8	1	I5 and L7 and ss18	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:41
L9	832	I5 and L7	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:44
L10	2532998	response or answer or reply or replies or utterance	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:45
L11	12981	L10 near (rank$3 or weight$3 or prioritiz or prioritis or sort$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:45
L12	1	I5 and L7 and L11	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/31 10:45
S2	47326	(call or phone or customer or contact or help or support) adj (desk or center or centre) or helpdesk or callcenter or callcentre or (call adj handling adj system) or ((interactive or integrated) adj voice adj response) or IVR	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 11:39
S3	2730303	caller or customer or consumer or client or buyer or user or users	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 11:41

S4	2526177	response or answer or reply or replies or utterance	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 11:42
S5	7278368	weight or value or score or grade or rank	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 11:44
S6	3116876	assign or allocat or appoint or designat or give or giving or gave	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 11:45
S7	334526	S5 with S6	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 11:46
S8	32020	CSR or CSRs or (call adj (handler or operator or tech or technician or representative or rep or reps or agent or staff or location or call or calls))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 11:49
S9	12334	S8 same (rout$3 or assign$3 or give or send $3 or sent)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:02
S10	3049	S9 and S2 and S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:06
S11	792	S7 and S9	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:07
S12	18847	S2 and S3 and S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:09

S13	241	S12 and S11	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:10
S14	344334	S5 near (determin or calculat$3 or comput$3 or estimat$3 or figure)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:13
S15	213	S14 and S9 and S12	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:14
S16	645680	(question or prompt or query or queries or inquiry or inquiries or request) same (plural or many or multi or multipl or several or various or (S1 or one) or series or sequence)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:19
S17	203	S15 and S16	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:20
S18	12951	S4 near (rank$3 or weight$3 or prioritiz or prioritis or sort$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:22
S20	203	S17 and (QUESTION OR PROMPT OR QUERY OR QUERIES OR INQUIRY or INQUIRIES OR REQUEST)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:29
S22	83105	(SPEECH OR VOICE OR KEY OR KEYPAD) with (RECOGNITION) OR ASR	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:31

S23	71	S20 and S22	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 12:31
S25	2	US "7251604" B1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 15:22
S26	2	US "7127675" B1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 15:25
S27	5	US "6996768" B1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 15:28
S28	87	US "6012051" A	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 15:37
S29	2	US "20040073692" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 15:47
S30	2	US "20060218274" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 15:50
S31	3	US "20010023400" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 15:52
S32	2	US "20020196277" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 16:01

S33	37	(S6 with S5) near S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 16:11
S34	39615	S6 same S5 same S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 16:18
S35	418	S2 and S3 and S34	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 16:19
S36	126552	(ROUT$3 OR ASSIGN$3 OR GIVE OR SEND$3 OR SENT) with call	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 16:22
S37	236	S36 and S35	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/01/23 16:23
S38	129	S37 and S22	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 16:29
S39	1274	heuristic adj method	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 17:12
S40	3	self adj annealing adj method	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 17:12
S41	11	S2 and S4 and S5 and S39	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 17:14

S42	1930	379/265.$3.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 17:25
S43	139	S7 and S9 and S16 and S22	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 17:27
S44	16	S43 and S42	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 17:28
S45	1	7068775B1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/23 17:58
S46	0	travel$3 adj salesman adj problem adj solution adj method	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/30 08:58
S47	0	travel$3 adj salesman adj method	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/30 10:32
S48	453	travel$3 adj salesman and (call$5 or telephon $6 or phon$6)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/30 10:33
S49	133	travel$3 adj salesman same (rout$6 or switch or switched or switching) and (call$5 or telephon$6 or phon $6)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/30 10:35
S50	48	travel$3 adj salesman same (rout$6 or switch or switched or switching) same (call$5 or telephon$6 or phon $6)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/30 10:45

| S51 | 3 | (self-annealing) same (rout$6 or switch or switched or switching) same (call$5 or telephon$6 or phon$6) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/30 11:07 |
| S52 | 3 | (self adj annealing) same (rout$6 or switch or switched or switching) same (call$5 or telephon$6 or phon $6) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/30 11:08 |

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